PCI Compliance Manager Demo
Getting Started
PCI Compliance Manager

Welcome to the PCI DSS Compliance Manager

As a business accepting credit card payments, you need to take a number of steps to ensure you are protecting your business and reducing your exposure to fraud. PCI Compliance Manager will help you take the steps needed to validate compliance with the Payment Card Industry Data Security Standards and protect your business.

First time logging in?

First sign-in

or

Returning users, login:

MID/ Username

Password

Login

Forgot username  Forgot password
Getting Started

Welcome to the PCI DSS Compliance Manager

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Forgot username  Forgot password
Getting Started

Register
First, we need to verify your Merchant Identification Number, or MID. You can find your MID in your welcome email.

MID/Account

Please enter the text from the image below. This will help us prevent fraud.

LJOYAP

Please Enter

Register

Return to login

Our site uses cookies to improve your user experience. By browsing this site you consent to our use of cookies as described in our cookie policy.
Help Options

Your account information

Please enter a username, a valid email address and a new password to access your account.

Username
* Minimum 8 characters long

Email

Confirm email

Password must contain at least:
- 8 characters
- 1 upper case
- 1 lower case
- 1 digit

Password

Repeat password

Email language preference
English

Next
Closer Look

Need help?

Call us: 1-855-750-0747

Close

You have no new notifications

Glossary

Account

Log Out

English
Français
Español
Registration

Your account information

Please enter a username, a valid email address and a new password to access your account.

Username
Email
Confirm email

Password must contain at least:
- 8 characters
- 1 upper case
- 1 lower case
- 1 digit

Password
Repeat password
Email language preference

Next
Welcome E-mail

PCI Compliance Manager

Merchant ID: 80 XXXX13

PCI Compliance Manager
Successful Registration

Dear Customer:

Thank you for registering on the PCI Compliance Manager portal. You've taken your first step in achieving and reporting your compliance with PCI DSS.

Your username: Elavo xxxx

Remember, you'll need your username and password whenever you sign in to the PCI Compliance Manager portal.

What to do next?

You now need to confirm that your business is processing card payments in a secure manner and in accordance with PCI DSS. Please sign into the PCI Compliance Manager portal at https://pcicompliancemanager.com and follow the on-screen instructions.

Need more help?

The PCI Compliance Manager portal is rich with online support and will guide you through the process. Please remember that compliance with PCI DSS is mandatory, and failure to do so may lead to financial penalties.

If you need more information, please visit www.pcisecuritystandards.org. You may also click the button below to chat with a member of our team, or call our Customer Support Center at 1-855-750-0747, Monday through Friday, 8:00 a.m. to 9:00 p.m. ET, and Saturday, 8:00 a.m. to 5:00 p.m. ET.

ChatLink
Getting Started

What's next?

1. **We will ask you some questions**
   Mostly around how your business is set up to handle credit and debit card payments. Your answers help us to figure out the level of security risks that your business may have so we only ask you questions relevant to your business.

2. **We will help you protect your business**
   To help you understand the areas of your business that might be at risk, you will be brought through your security assessment and any scanning if needs be.

3. **Confirm your business is secure**
   You will be asked to confirm and validate your responses and any scanning tasks that you were required to undertake. PCI DSS refer to this as your Attestation of Compliance (AoC).

[Image: Getting Started with PCI Data Security Standard]

[Button]: Return to last question
Profile
Validation Confirmation

Before you begin

Have you already completed a PCI DSS Self Assessment Questionnaire (SAQ) or Attestation of Compliance (AoC) that you would like to upload?

- Select this option if it is your first time to go through this process, OR if you completed this process more than 12 months ago.
- Select this option to upload your existing currently valid PCI DSS Self-Assessment Questionnaire (SAQ) or Attestation of Compliance (AoC) from an external programme.
Acceptance

How do you accept payment cards?

Please select all of the ways you take payment cards in your business today. Please note this only refers to branded cards (e.g. Visa and MasterCard) not alternative payment types (e.g. PayPal and Google Wallet are not applicable)

- [ ] Face to face
- [ ] e-Commerce store
- [ ] Mail or telephone order
Equipment Types

How you accept card payments

Please select all of the methods that you use to accept card payments in your business.

- I use a standalone counter-top or portable Point of Sale (POS) payment terminal
- I use a browser based Virtual Terminal
- I use a mobile (smartphone, tablet etc) device to accept face to face payments
- I use an integrated/electronic Point of Sale (iPOS/ePOS) system (a POS computer system running a payment application that includes an attached or integrated card reader device)
- I use a payment application that allows my company’s employees to manually input card data transactions for processing using a computer (This is not a Virtual Terminal)
- I use a manual imprint machine and/or paper sales vouchers
Connection

How your payment terminal is connected

If your terminal is connected by a cable, it is important to determine if this is from a telephone line or through a data cable (internet) and select the relevant option below.

- The phone line
- A mobile network using a SIM card
- The Internet (e.g., via a Broadband Router)
Your Equipment

Payment terminals in use

Please select all of your payment terminals from the selection, if your terminal is not listed you can add it below

Filter:

Hypercom (Equinox) M4230GPRS

Hypercom (Equinox) M4230GPRS

Hypercom (Equinox) T4220 IP

Hypercom (Equinox) T4220 DIAL

Hypercom (Equinox) T4210 DIAL

Hypercom (Equinox) T4205 DIAL

Hypercom (Equinox) T4PLUS

Hypercom (Equinox) T4PLUS

Hypercom (Equinox) T4100 Dial

Hypercom (Equinox) T4100 Dial

If not found in the list please specify name here and click "Add"
Cardholder Data

Other uses of card numbers

Does anyone in your organization send or receive full card numbers via email or instant messaging?

- Yes
- No

Does your company otherwise store, transmit or receive cardholder data electronically in any other way and for any other purpose? This could be via CD-ROM, USB drive or an internet network.

- Yes
- No

Previous Next
Your company policy for information security

To handle payment cards, you are required by the Payment Card Industry Data Security Standard (PCI DSS) to have an Information Security Policy in place for your organization. This must cover all relevant areas of the standard. If you do not currently have one, we can provide you with a policy template below.

- I do not have an Information Security Policy in place at the moment, I will implement a security policy using the template provided.
- Download

- I already have an Information Security Policy in place that covers ALL of the relevant clauses of the Payment Card Industry Data Security Standard (PCI DSS)

- I do not currently have an Information Security Policy in place that covers ALL of the relevant clauses of the Payment Card Industry Data Security Standard (PCI DSS) but I do not wish to use the one provided as the basis for my policy.
Merchant account

Your merchant bank or service provider

Do you have an active merchant account with any other merchant services provider?

- Yes
- No
A summary of how and where you handle card payments

Please provide the information requested below. This will form part of your Attestation of Compliance

List your business premises type(s) and a summary of locations that are relevant to your PCI DSS assessment (eg. retail outlets, corporate offices, data centers, call centers etc.):

How and in what capacity does your business store, process and/or transmit cardholder data?

Provide a high level description of your overall business environment, applicable to your PCI DSS assessment. For example describe the type of equipment you use for card processing, storage and transmission; such as POS devices any databases and web servers, include a description as to how they connect both externally and any internal connections.
Status Markers
Tasks

1. **Product Recommendation**
   - Manage your compliance
   - Make life easier, let us manage your PCI compliance. We will be there for you every step of the way, ensuring you know what you need to do and when you need to do it.
   - Signing up for our Managed Service saves you time and effort and also ensures that you will truly understand what you need to do to protect your business.
   - Not interested  Find out more

2. **You're not compliant**
   - Summary

3. **Task center**
   - You have 1 unresolved tasks to complete

4. **Here are your available compliance tools**
   - **Your business profile**
     - Complete
     - SAQ type D

5. **Be scan compliant**
   - Run PCI DSS External Vulnerability Scan

6. **Complete security assessment**
   - 261 Unanswered questions
   - 0 Remediation tasks
Additional Scans

Here are the additional security products

1. Protect your customers
   - Run Cardholder Data Scan

2. Protect your computers
   - Run Device Security Scan

3. Keep the bad guys out
   - Run a Network Perimeter Scan
Closer Look
Product Recommendation

Make life easier, let us manage your PCI compliance.

Your business profile:
- Complete
- Self-type D

Be scan compliant:
- Run PCI DSS External Vulnerability Scan

Complete security assessment:
- 367 Unanswered questions
- Remediation tasks

Schedule callback:
One of our agents will call you back to explain how it all works and get you started. Enter the contact number and preferred time of day for one of our PCI compliance specialists to contact you within the next 48hrs.

Sounds good?
Check out these great benefits:

Protect your business:
Use the additional security tools for extra protection. Our cybersecurity scanning tools are essential for businesses that accept card payments.

Save time:
We will do the heavy lifting for you. For your cybersecurity scanning and PCI DSS reporting. Save time and make sure you understand how to protect your business.

Don’t go it alone:
We will be there every step of the way through your cybersecurity scanning and PCI DSS reporting. Our experts will be there with you every step of the way.

Confidential and proprietary
Compliance Summary

Summary of your attestation status

Draft Attestation

Overall Compliant: No
SAQ Compliance Status: Compliant
Reporting Type: PCI Level: 4
Upload
Profiling: Yes
Date Profiled: Feb 9, 2017
SAQ Type: A
AOC Upload: Yes

NEW ATTESTATION

You're compliant
Valid until Mar 10, 2018
Business Profile

More Info

Business profile
Your business profile will determine the security assessment

The purpose of completing your business profile is to ensure we understand the security risks that your business may be exposed to. You will have different security risks relating to your PCI compliance, depending on whether you are taking payments from your customer in store, on the phone, or via the internet or mobile device.

Understanding how your payment terminals are connected to your service provider is important, for example, while connecting a payment terminal with an internet cable is faster, there is a higher security risk than using a telephone cable and scanning will be required.

Other questions include if you have an e-commerce site, your questionnaire will be different. You may have more technical questions and will need to understand how your website is set up.

Other questions are more practical or behavioral, such as if you store your customers' card numbers and what you do with printed or paper receipts.

Manage

Your business profile
Manage your profile

Re-profile
Restart your profile in order to update your possible changes

View profile answers
View all your current profile answers in one list

Elavon
Scan Compliance

More Info

Overview

How do I activate this scan?

The scan will be activated when you proceed to activate scan, type in your IP address and select a time and date that you wish for us to complete this scan.

You will need to provide us with the IP address for your business.

How to find the IP of your network connected to your terminal 3 steps below:

1. Unplug your payment terminal
2. Plug the cable you just unplugged into a computer/ laptop
3. Go to www.whatismyipaddress.com and the long series of numbers and full stops is your IP address.

Quick note: Other technical requirements, if you have protection on your IP address, you may need to check and ensure that:

- The Symant IP address is allowed and or white listed.
- If you use load balancing synchronisation on your network server, you will need to ensure that there is enough space on your server for us to scan.

Your business activities will not be interrupted by this scan.

Benefits

Features

System requirements

Manage your PCI DSS External Vulnerability Scan

Schedule scan
As part of your PCI DSS compliance tasks, you will need to schedule a scan on all of your externally facing IP addresses

Review your PCI DSS External Vulnerability scans
View the status and history of all of your PCI DSS External Vulnerability scans

Manage multiple domains / IP addresses
Create a list of your domain names or your IP addresses that require scanning

Upload results
Upload your validated scan results from a 3rd party Approved Scanning Vendor (ASV)
Security Assessment

More Info

Security assessment
Self Assessment Questionnaire

The purpose of this assessment is to ensure that you are aware of possible security risks around how you accept card payments in your business.

Governed by the Payment Card Industry Security Standards Council, the council was set up by the major credit card providers in a joint effort to reduce credit and debit card fraud.

The purpose of this assessment is to ensure that your business is secure in line with the Payment Card Industry Data Security Standard (PCI DSS) requirements.

Manage

Complete security assessment
Manage your PCI DSS security questionnaire (SAQ)

- Upload
  If you already have valid 3rd party Self Assessment Questionnaire (SAQ) you can upload it now

- View history
  View your attestation and communications history.

- View documents
  Download your information security policy, latest self assessment questionnaire or validation certificate.
Cardholder Data Scan

More Info

Protect your customers
Cardholder Data Scan

How is this activated?
Download the Sygnet Protect App to your computer. This will be stored in your icon tray and is the method which allows you to activate our suite of scanning options. The purpose of the Cardholder Data Scan is to identify if there are any debit or credit card details on your system.

Why is holding cardholder data a problem?
Unless you are adequately protecting this data, you may be in violation of the Payment Card Industry Data Security Standard (PCI DSS). If your business is hacked and customers' card details are stolen and used to make fraudulent purchases this will cause you serious problems and will have very negative consequences for your business, including - imposed fines, bad publicity, loss of customer trust and in turn loss of sales.

- The Cardholder Data Scan will help you find unencrypted credit card numbers (also known as Primary Account Numbers (PAN) on computers, laptops, tablets and other connected devices.
- The scan will show you where the suspected card data is located so that you can find it and remove it.

What do I do if I need card holder numbers for chargebacks and refunds?

Manage

Cardholder Data Scan
Choose Activity Type

Scan this device
Scan this device for possible cardholder data now

Cardholder Data Scan Dashboard
View the status of your current scans and review your scan reports

Scan another device
Send activated scan link via email, in order to scan other devices
Device Security Scan

More Info

Protect your computers
Device Security Scan

How is this activated?
Download the Sysnet Protect App to your computer, this will be stored in your icon tray and is the method which allows you to activate our suite of security scanning options.

Why should I use this scan?
How secure are the computers in your business? Any computer system that connects to the internet and is part of your business is a potential security risk. This is especially true if the device is running card payment processing applications.

The Device Security Scan can be used across PCs and laptops running Windows or DSX operating systems, it can also scan mobile devices running iOS or Android operating systems.

The scan detects any stored customer card information and it also analyses the system for any current cyber-threats, viruses and malware. The scan will also check the overall computer security patch levels within the operating system and major software applications.

Manage

Device Security Scan
Choose Activity Type

Scan this device
Scan the device for possible system vulnerabilities now

Device Security Scan Dashboard
View the status of your current scans & review scan reports

Scan another device
Send activated scan link via email, in order to scan other devices
Network Perimeter Scan

More Info

Keep the bad guys out!
Network Perimeter Scan

How do I activate this scan?
This scan will activate through the ‘manage’ option. You will need to provide your IP address and select a time and date that you wish for us to complete this scan.

How do I find the IP address of my business network / router?

How to find your IP address which is connected to your payment terminal, steps below:
1. Unplug your payment terminal
2. Plug the cable you just unplugged into a computer/laptop
3. Go to www.whatsmyipaddress.com and the long series of numbers and full stops is your IP address.

Quick note: Other technical requirements, if you have protection on your IP address, you may need to check and ensure that:
• The Sysnet IP address is allowed and or white listed.
• If you use load balancing synchronisation on your network server, you will need to ensure that there is enough space on your server for us to scan.

Why should I use this scan?
The Network Perimeter Scan checks for possible entry points in your business network that could allow hackers to gain access to your businesses, potentially stealing

Manage

Keep the bad guys out
Manage your Network Perimeter Scan

Schedule scan
You can set up and schedule a scan on all of your externally facing IP addresses

Network Vulnerability Scan Dashboard
View the status of your scheduled scans and all of your scanning history

Manage multiple domains / IP addresses
Create a list of your domain names or your IP addresses that require scanning
Scheduling a Scan

Be scan compliant
Manage your PCI DSS External Vulnerability Scan

Schedule scan
As part of your PCI DSS compliance tasks, you will need to schedule a scan on all of your externally facing IP addresses

Manage multiple domains / IP addresses
Create a list of your domain names or your IP addresses that require scanning

Review your PCI DSS External Vulnerability scans
View the status and history of all of your PCI DSS External Vulnerability Scans

Upload results
Upload your validated scan results from a 3rd party Approved Scanning Vendor (ASV)
Scheduling a Scan

Add domain/IP address help text

Your IP address is the location that your business connects to the internet. If the payment terminals in your business are connected via the internet you will need to provide the IP address for scanning purposes.

You can find this by visiting www.whatsmyipaddress.com the series of numbers and stops is your IP address. Your IP address may change each time you carry out a scan, unless your business has a static IP. If your business has a static IP address please include this here and save for future scans.

If you accept card payments via a website you will need to provide the domain here. This is the full website or url address.

Load Balancer help text

Load balancers are used to ensure that during high traffic volume periods websites and internet routers continue to work properly.

This is something that you may have specified with your hosting provider or they may automatically have provided you with. You will need to check with your hosting provider if you have permission to scan.

Some routers may have load balancers which your IT support should be able to advise you of. If you do not have IT support, you may need to consult the manual that came with your router.
Uploading a Scan

Be scan compliant
Manage your PCI DSS External Vulnerability Scan

Schedule scan
As part of your PCI DSS compliance tasks, you will need to schedule a scan on all of your externally facing IP addresses.

Manage multiple domains / IP addresses
Create a list of your domain names or your IP addresses that require scanning.

Review your PCI DSS External Vulnerability scans
View the status and history of all of your PCI DSS External Vulnerability Scans.

Upload results
Upload your validated scan results from a 3rd party Approved Scanning Vendor (ASV).
Uploading a Scan

Upload scanning documentation
Upload your latest scan results

Note
You can upload your documentation related to the latest valid external network vulnerability scan that has been performed by your Approved Scan Vendor (ASV).
Accepted file types: JPG, PDF, DOC, DOCX, ZIP.

Documents to upload

Executive report:
Select document

Technical report:
Select document

Approved Scanning Vendor and result date

Approved Scan Vendor (ASV)

Result date

Upload
Other Scan options

- **Schedule scan**
  As part of your PCI DSS compliance tasks, you will need to schedule a scan on all of your externally facing IP addresses.

- **Review your PCI DSS External Vulnerability scans**
  View the status and history of all of your PCI DSS External Vulnerability Scans.

- **Manage multiple domains / IP addresses**
  Create a list of your domain names or your IP addresses that require scanning.

- **Upload results**
  Upload your validated scan results from a 3rd party Approved Scanning Vendor (ASV).
Main Page

Product Recommendation

Manage your compliance

- Make life easier; let us manage your PCI compliance. We will be there for you every step of the way, ensuring you know what you need to do and when you need to do it.
- Signing up for our Managed Service saves you time and effort and also ensures that you will truly understand what you need to do to protect your business.

Not interested  Find out more

You're not compliant

Summary

Here are your available compliance tools

- Your business profile
  - Complete SAQ type B
  - More Info  Manage

- Complete security assessment
  - 5 unanswered questions
  - 0 Remediation tasks
  - More Info  Manage

Here are the additional security products

- Protect your customers
  - Run Cardholder Data Scan

- Protect your computers
  - Run Device Security Scan

- Keep the bad guys out
  - Run a Network Perimeter Scan
Completing the SAQ

Answer now
You can go through your security assessment by answering questions relevant to your business now.

View history
View your attestation and communications history.

View documents
Download your information security policy, latest self assessment questionnaire or validation certificate.
Protect Cardholder Data
Protect stored cardholder data

3.3

Is the PAN masked when displayed (the first six and last four digits are the maximum number of digits to be displayed) such that only personnel with a legitimate business need can see more than the first six last four digits of the PAN?

*Note: This requirement does not supersede stricter requirements in place for displays of cardholder data for example, legal or payment brand requirements for point-of-sale (POS) receipts.*

Information

You need to make sure that no more than the first six last four digits of the primary account number (long card number) are shown on screens or on paper. The full primary account number, or any more digits than the first six last four, must only be displayed to or viewable by those with a business need.

What does this mean?

The full primary account number (long card number, normally 16 digits for VISA/MasterCard) must be masked or hidden when displayed (e.g., with asterisks: 654321********1234 or **********1234). Make sure that no more than the first 6 and last 4 digits are displayed. You should ensure that any display (on
Protect Cardholder Data

There are no unanswered questions in this section.

Attention: You may still have questions answered “No”, which means that your security assessment will not be complete until you address compliance remediation tasks associated with those questions you have answered “No”.

Next
Attesting

PCI Compliance Manager

Attest to your compliance
Please review the form below and ensure all sections are correct and complete

1.1 ✓ Your organisation information details

2.1 ✓ Type of merchant business

2.2 ✓ Description of environment

2.3 ✓ Eligibility to complete SAQ B

3.1 ✓ Acknowledgement of status and merchant attestation

4.1 ✓ Merchant attestation

Information for Submission.
Based on the results noted in the SAQ B dated Mar 10, 2017, the signatories identified in Parts 1.1, attest the following compliance status for the entity identified in Part 2 of this document as of Mar 10, 2017:

Compliant: All sections of the PCI DSS SAQ are complete, all questions answered affirmatively, resulting in an overall COMPLIANT rating. Therefore, DEMO ACCT 44 has demonstrated full compliance with the PCI DSS.

Company name: DEMO ACCT 44
Title: 
Email address: 
Business address: 7301 CHAPMAN HWY
Contact name: 
Telephone numbers: 
Country: 
USA: 37920-6611

Confirm your Attestation ✓
Compliant

Product Recommendation

Manage your compliance

Make life easier, let us manage your PCI compliance. We will be there for you every step of the way, ensuring you know what you need to do and when you need to do it.

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Not Interested Find out more

You're compliant
Valid until Mar 10, 2018

Here are your available compliance tools

Your business profile

Complete SAQ type B

More info Manage

Complete security assessment

Attested until Mar 10, 2018

More info Manage
Compliant

PCI Compliance Manager

Merchant ID: 80 13

PCI Compliance Manager
Confirmation of Attestation

Dear Customer:

Congratulations! Our records show you have completed your PCI DSS validation.

Your Attestation of Compliance is valid for one year, so don’t forget to come back next year to update your information and report your compliance.

Please also remember that protection of cardholder data is a continuous process, and should be an everyday practice.

Thank you for helping keep your customers’ payment card data secure.

Need more help?

If you need more information, please visit www.pcisecuritystandards.org. You may also click the button below to chat with a member of our team, or call our Customer Support Center at 1-855-750-0747, Monday through Friday, 8:00 a.m. to 9:00 p.m. ET, and Saturday, 8:00 a.m. to 5:00 p.m. ET.

ChatLink

Sincerely,
Compliant

Product Recommendation

Manage your compliance

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Not interested  Find out more

You're compliant
Valid until Mar 10, 2018

Here are your available compliance tools

Your business profile
Complete
SAQ type B

More Info  Manage

Complete security assessment
Attested
until Mar 10, 2018

More Info  Manage
Certificate

Certificate of Validation.

This is to certify that

DEMO ACCT

has successfully validated their compliance with the requirements of the PCI DSS Version 3.2 on 03/10/2017.

This validation status is based on the self-assessment provided by DEMO ACCT 44 regarding compliance with the Payment Card Industry Data Security Standard ("PCI DSS") Version 3.2 and is valid until 03/10/2018 pursuant to the conditions of issuing laid out below.

To remain compliant with PCI DSS, it is the responsibility of DEMO ACCT 44 to:

a. Maintain compliance with all PCI DSS requirements, particularly when there is any change to your systems.
   This compliance maintenance includes quarterly vulnerability scans for Internet facing systems (where applicable) and,

b. Attest to your compliance on an annual basis.

Merchant ID: 80 13

SAQ Type: B
PCI DSS Version: 3.2
Validation Status: Validated
Date of Validation: 03/10/2017
Scan Status: Not applicable
Date of Last Scan: Not applicable